



# Kerala Tourism Development Corporation Limited

(A Government of Kerala Undertaking)

P.B No.5424, Mascot Square, Vikas Bhavan P.O

Thiruvananthapuram –695 033, Kerala, India

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Website: www.ktdc.com

GST IN 32AABCK0385J1ZP

AE(E)II/KTDC.EW-TVM/7176/BPH-Kochi-EPABX/2024

26.07.2024

## Quotation Notice

Sub: - KTDC – Bolgatty Palace Hotel, Kochi – Supply, Installation, Testing and Commissioning of IP based EPABX system – reg.

Competitive offers are invited from eligible and reputed firms for the supply, installation, testing and commissioning of IP based EPABX system at KTDC – Bolgatty Palace Hotel, Kochi as per the schedule attached and the following terms and conditions.

## Terms & Conditions

1. The rate shall be inclusive of GST, duties, loading, unloading charges, transportation, other incidental expenses and net for the work at site. No rate escalation will be allowed under any circumstances.
2. All statutory deduction will be deducted from the bill and exemption if any shall be informed with supporting documents.
3. The equipment shall have a warranty for a minimum period of 1 year. The details of warranty shall be submitted along with the offer.
4. The make of materials used for the work shall be from the approved make of materials mentioned in the BOQ.
5. The quantities mentioned in the schedule are tentative and may vary as per site conditions and payment will be as per actual measurement of quantities deployed at site.
6. All the works are to be carried out with good workmanship as per the latest code of practice in accordance with the prevailing rules and regulation of concerned authorities.
7. All the work shall be completed within 20 days from the date of receipt of order.
8. **The bidders shall have the experience of carrying out similar works (minimum three) in recent three years. The proof of experience needs to be submitted along with the offer.**
9. **The quotations sent through POST, envelope shall be superscribed with term QUOTATION followed by name of work.**

10. The bidders shall submit separate quote for the comprehensive AMC of the system for five years after the warranty period.
11. Payment Terms- 100% payment will be passed on satisfactory completion of works at site.
12. The successful bidder shall execute an agreement in Kerala stamp paper with applicable Security Deposit for the fulfillment of contract. The security deposit will be released on expiry of defect liability period.

The offer shall reach the office of the Chief Engineer, KTDC Ltd., Mascot Square, Trivandrum – 695 033 on or before **08-08-2024, 2:30 PM**.

**If the last date mentioned falls as a holiday or Harthal, the very next working day will be treated as the last date.**

Sikha Surendran IAS  
Managing Director

\* This document is digitally approved. Hence physical signature is not required

**SUPPLY, INSTALLATION, TESTING & COMMISSIONING OF EPABX SYSTEM AT KTDC- BOLGATTY PALACE HOTEL, KOCHI- BOQ**

Sl. No.	Qty.	Unit	Description	Rate	Amount
1	1	Set	<b>EPABX SYSTEM</b> Supply of IP Based fully digital and non blocking EPABX system for Hotel Use with all modern features along with the required software and hardware equipped for the following configuration.		
			Operator Console - 1 Nos.		
			IP extension- 5 Nos.		
			Digital extensions - Minimum of 4 Nos.		
			Analog extensions - <b>120 Nos. expandable to 160 Nos.</b>		
			Analog Trunk Lines - <b>6 Nos.</b>		
			SIP extension- 5 Nos.		
			SIP Trunk Line-10 channel		
			The EPABX system shall have following features (But Not limited to) 1. System shall support VoIP Solutions as integral part of the system. 2. The system software shall be protected against loss/alteration of memory due to power failure, unauthorized command or any other faulty conditions. 3. Donot disturb at guest telephone. 4. Wake up service and reminders.		
			1.The EPABX system shall have in-built battery charging arrangements with required capacity external SMF batteries so as to provide back up for a minimum period of 30 minute in the event of power supply failure. <b>The batteries supplied shall have a minimum warranty of two years.</b> 2. The system shall have surge protection from AC mains and lightning protections modules for trunk lines <b>Make of EPABX system-MATRIX,NEC, SIEMENS,ALCATEL-LUCENT, SYNTEL, INFINITY</b> <b>Make of Battery- Exide, Amaron, SF Sonic</b>		
2	1	LS	Installation, Testing and Commissioning of the supplied EPABX system including connecting all the connections from the system to existing MDF/IDF box/where ever as required at site		
3	1	E	Supplying and fixing of 200 Line MDF with suitable box and fixing accessories complete with connections, testing and commissioning etc. as required.		

4	15	Nos	Supply and fixing 10 pair krone modules of good quality and approved make in the existing krone junction boxes after dismantling existing damaged krones and its connection. (Make- Krone)		
5	1	LS	Dismantling of existing EPABX system and related accessories from the position including dismantling all connections from MDF/IDF etc as required at site		
6	1	Nos	Supply and Installation of 9U rack with PDU and mounting accessories		
7	1	LS	Charges for integrating the EPABX system to Hotel Software for PMS and hospitality software license		
8	1	LS	Less buy back of existing EPABX system (Make: - SIEMENS)		
			<b>TOTAL AMOUNT (inclusive of GST and freight)</b>		

**PRESS RELEASE**

**KERALA TOURISM DEVELOPMENT CORPORATION LIMITED,  
TRIVANDRUM**

**QUOTATION NOTICE**

**NAME OF WORK: SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF IP  
BASED EPABX SYSTEM AT KTDC-BOLGATTY PALACE HOTEL, KOCHI**

Quotation notice will be available on [www.ktdc.com](http://www.ktdc.com).

**Last date of submission of offers- 08-08-2024**

Further Details can be had from:  
The Office of The Chief Engineer,  
Kerala Tourism Development Corporation Limited,  
Mascot Square,  
Trivandrum - 695 033.  
Ph-0471-2721243

**OR**

**Website:[www.ktdc.com](http://www.ktdc.com)**

Sikha Surendran IAS  
Managing Director