





## Kerala Tourism Development Corporation Limited

(A Government of Kerala Undertaking)  
 P.B No.5424, Mascot Square, Vikas Bhavan P.O,  
 Thiruvananthapuram –695 033, Kerala, India  
 Phone:++91-471- 2721243/45/48, Fax: 2721249  
 Website: [www.ktdc.com](http://www.ktdc.com)

AE(E)II/KTDC.EW-TVM/847/HO-TVM-EPABX/2019

17-01-2022

### QUOTATION NOTICE

Sub:-KTDC–Corporate Office, Trivandrum– AMC of IP based EPABX system- reg.

Competitive offers are invited from reputed firms for the Comprehensive Annual Maintenance Contract of IP based EPABX system (Make-NEC, Model-SL2100) installed at KTDC-Corporate Office, Trivandrum as per the schedule attached herewith and the following the terms and condition.

#### Terms & Conditions

1. The rate shall be inclusive of GST, duties, loading and unloading charges, transportation, all other incidental expenses and net.
2. The successful bidder has to execute an agreement on Kerala stamp paper worth Rs.200/- for fulfillment of the contract with security deposit.
3. The AMC period is three years from the date of execution of agreement.
4. No price escalation will be allowed during this period.
5. Cost of materials, spares and other items which needs replacement during the contract period is to be met by the contractor within the above accepted amount.
6. The firm shall attend the break down calls on receipt of intimation and to rectify the defect then and there within reasonable time limits
7. The firm shall examine the EPABX system and carryout the usual maintenance once in every two months and replace/repair spares and components found necessary in addition to attending unlimited breakdown calls.
8. The cost of spares replaced will cover in the quoted amount since this being a comprehensive AMC.
9. **Payment Terms:** Payment will be made pro-rata basis half yearly on satisfactory completion of AMC works for that particular period.

The offer shall reach the office of the Chief Engineer, KTDC Ltd., Mascot Square, Trivandrum – 695 033 on or before **02-02-2022, 2.30 PM.**

**If the last date mentioned falls as a holiday or Harthal, the very next working day will be treated as the last date.**

Manoj Mathew  
 Exe Engineer (Mechanical)

\* This document is digitally approved. Hence physical signature is not required

**COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF IP BASED EPABX SYSTEM AND RELATED WORKS AT KTDC- CORPORATE OFFICE, TRIVANDRUM- SCHEDULE**

Sl. No.	Qty	Description	Rate	Unit	Amount
		Comprehensive Annual Maintenance contract of <b>IP Based fully digital and non blocking EPABX system</b> employing stored program control using PCM/TDM having the following specifications.(Make:- NEC, Model No.: -SL-2100 )			
		Operator Console with 64 key Direct station access- <b>1 Nos.</b>			
		<b>Digital extensions - 64 Nos.</b>			
		<b>Trunk Lines - 6 Nos.</b>			
		<b>PRI card (30 channel)- 1 No.</b>			
		The scope of work included the comprehensive AMC of the system and checking and tracing out all extensions/trunk lines/krone junctions etc. coming into the IDF placed in each floor (5 floors), identifying each connection, crimping the same in the krone module, replacement of spares necessitated, checking the battery performance and all related works required for the proper functioning of the system etc. complete as required at site.			
1	<b>1</b>	AMC charges for first year		<b>LS</b>	
2	<b>1</b>	AMC Charges for second year		<b>LS</b>	
3	<b>1</b>	AMC Charges for third year		<b>LS</b>	
		<b>TOTAL AMOUNT (Inclusive of GST)</b>			