



Kerala Tourism Development Corporation Limited

(A Government of Kerala Undertaking)
P.B No.5424, Mascot Square, Vikas Bhavan P.O,
Thiruvananthapuram -695 033, Kerala, India
Phone:++91-471- 2721243/45/48, Fax: 2721249
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KTDC/ITD/AMC/IDCU/02

16.01.2025

QUOTATION NOTICE

Sub:- AMC for 88 Biometric Attendance Readers (Essl) with centralized monitoring software installed at various units of KTDC - reg.

Sealed quotations are invited from experienced and reputed firms for the AMC for 88 nos. of Biometric Attendance Readers (Essl) with centralized monitoring software installed at various units and Head Office of KTDC as per the attached schedule and following terms & conditions.

Terms & Conditions

1. The rates are inclusive of all taxes, transportation, labour charges, cost of all spares/materials, consumables etc.
2. The firm shall have GST registration and proof of same shall be provided along with the offer.
3. Preventive maintenance should be carried out once in a quarter with a total of 4 maintenance calls within the one year contract period.
4. Breakdown calls if any should be attended the same day on working days and within the next day in case of holidays.
5. Standby has to be provided in cases of delay in rectification.
6. Payment will be made quarterly after successful completion of each quarterly service and on production of bill along with supporting service bills duly certified by the System Analyst.
7. Spares required have to be changed without delay at no extra cost.
8. The firm is liable to check all Biometric Attendance Readers before entering into contract. Once the contract is entered all machines will be deemed as working.
9. Both parties can terminate the contract with 1 month notice. The company will be liable for payment only till the date of contract. Any excess amount paid will have to be refunded in case of termination of the contract. The agency providing AMC will be liable to ensure that all machines are in working condition till the date of the termination of the contract.

10. Any addition or deletion of Biometric Attendance Readers will be done on pro rata basis of the total amount quoted for Biometric Attendance Readers.
11. The offer should be submitted in the standard format as given in the schedule.
12. Security deposit (5% of the contract amount) should be remitted before starting the AMC.
13. The bidder should have a local registered office at Kerala with service centres across the State for service and support. (Proof to be submitted).
14. The bidder should have minimum 1 year experience in servicing Biometric Attendance Readers. (Proof to be submitted).

The offer shall reach the office of the System Analyst, KTDC Corporate Office, KTDC Ltd., Mascot Square, PMG, Vikas Bhavan P.O., Trivandrum- 695 033, Ph: 0471 2721243 on or before **31.01.2025- 2:30 PM.** and will be opened on **31.01.2025- 3 PM.** Further details if required can be had from the office of the System Analyst, KTDC Ltd., Thiruvananthapuram.

If the last date mentioned falls as a Holiday or Harthal, the very next working day will be treated as the last date.


SYSTEM ANALYST

| Biometric Attendance Readers (Essl) with centralized monitoring software installed units | | |
|------------------------------------------------------------------------------------------|-------------------------------------------------|-----|
| SI No. | Units | Qty |
| 1 | Head Office, Thiruvananthapuram | 4 |
| 2 | Mascot Hotel, Thiruvananthapuram | 1 |
| 3 | Hotel Chaithram, Thiruvananthapuram | 1 |
| 4 | Hotel Samudra, Kovalam | 1 |
| 5 | Bolgatty Palace, Kochi | 1 |
| 6 | Tea County, Munnar | 1 |
| 7 | Golden Peak, Ponmudi | 1 |
| 8 | Aranya Nivas, Thekkady | 1 |
| 9 | Periyar House, Thekkady | 1 |
| 10 | Lake Palace Hotel, Thekkady | 1 |
| 11 | Lake Palace Office, Near Boat Counter, Thekkady | 1 |
| 12 | Waterscapes, Kumarakom | 1 |
| 13 | Hotel Nandanam, Guruvayoor | 1 |
| 14 | Kumarakom Gateway, Thanneermukkom | 1 |
| 15 | Rain Drops, Chennai | 1 |
| 16 | Garden House, Malampuzha | 1 |
| 17 | Pepper Grove, Wayanad | 1 |
| 18 | Aqua Land, Kollam | 1 |
| 19 | Ripple Land, Alappuzha | 1 |
| 20 | Loom Land, Kannur | 1 |
| 21 | Folk Land, Parassinikadavu | 1 |
| 22 | Cafe Politan, Kozhikode | 1 |
| 23 | Motel Araam, Punalur | 1 |
| 24 | Motel Araam, Palaruvi | 1 |
| 25 | Motel Araam, Kottarakkara | 1 |
| 26 | Motel Araam, Parassala | 1 |
| 27 | Motel Araam, Vaikkom | 1 |
| 28 | Aahaar Restaurant, Erimayur | 1 |
| 29 | Aahar Restaurant, Vadakara | 1 |
| 30 | Aahar Restaurant, Kuttippuram | 1 |
| 31 | Aahar Restaurant, Kayamkulam | 1 |
| 32 | Aahaar Restaurant, Guruvayur | 1 |
| 33 | Aahaar Restaurant, Teekoy | 1 |
| 34 | Aahaar Restaurant, Sreekrishnapuram | 1 |
| 35 | Aahaar Restaurant, Mannarkkad | 1 |
| 36 | Aahaar Restaurant, Cherpulassery | 1 |
| 37 | Tamarind Easy Hotel, Changanacherry | 1 |
| 38 | Tamarind Easy Hotel, Kalady/ ROC | 1 |
| 39 | Tamarind Easy Hotel, Neyyar Dam | 1 |
| 40 | Tamarind Easy Hotel, Thirunelly | 1 |
| 41 | Tamarind Easy Hotel, Kondotty | 1 |
| 42 | Tamarind Easy Hotel, Mannarkkad | 1 |

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| 43 | Tamarind Easy Hotel, Nilambur | 1 |
| 44 | Tamarind Easy Hotel, Thrissur | 1 |
| 45 | Restaurant & Beer Parlour, Balaramapuram | 1 |
| 46 | Restaurant & Beer Parlour, Karamana | 1 |
| 47 | Restaurant & Beer Parlour, Peyad | 1 |
| 48 | Restaurant & Beer Parlour, Maranallur | 1 |
| 49 | Restaurant & Beer Parlour, Pravachambalam | 1 |
| 50 | Restaurant & Beer Parlour, Veli | 1 |
| 51 | Restaurant & Beer Parlour, Varkala | 1 |
| 52 | Restaurant & Beer Parlour, Vakkom | 1 |
| 53 | Restaurant & Beer Parlour, Nedumangad | 1 |
| 54 | Restaurant & Beer Parlour, Kazhakuttom | 1 |
| 55 | Restaurant & Beer Parlour, Pallikkal | 1 |
| 56 | Restaurant & Beer Parlour, Yeroor, Anchal | 1 |
| 57 | Restaurant & Beer Parlour, Meeyannur | 1 |
| 58 | Restaurant & Beer Parlour, Karunagapally | 1 |
| 59 | Restaurant & Beer Parlour, Kappilmekku | 1 |
| 60 | Restaurant & Beer Parlour, Kareelakulangara | 1 |
| 61 | Restaurant & Beer Parlour, Karthikapally | 1 |
| 62 | Restaurant & Beer Parlour, Chettikulangara | 1 |
| 63 | Restaurant & Beer Parlour, Kulasekharapuram | 1 |
| 64 | Restaurant & Beer Parlour, Kalaketty | 1 |
| 65 | Restaurant & Beer Parlour, Cherpunkal | 1 |
| 66 | Restaurant & Beer Parlour, Karukachal | 1 |
| 67 | Restaurant & Beer Parlour, Nattakom | 1 |
| 68 | Restaurant & Beer Parlour, Kunissery | 1 |
| 69 | Restaurant & Beer Parlour, Kanjikode | 1 |
| 70 | Restaurant & Beer Parlour, Kozhinjampara | 1 |
| 71 | Restaurant & Beer Parlour, Near New Bus Stand Payyannur | 1 |
| 72 | Restaurant & Beer Parlour, Court Road Payyannur | 1 |
| 73 | Restaurant & Beer Parlour, Ulliyeri | 1 |
| 74 | Restaurant & Beer Parlour, Ramanattukara (old) | 1 |
| 75 | Restaurant & Beer Parlour, Pullurampara | 1 |
| 76 | Restaurant & Beer Parlour, Meppayur | 1 |
| 77 | Restaurant & Beer Parlour, Kanjangadu | 1 |
| 78 | Restaurant & Beer Parlour, Kolayadu | 1 |
| 79 | Restaurant & Beer Parlour, Thaliparamba | 1 |
| 80 | Restaurant & Beer Parlour, Nadavayal | 1 |
| 81 | Restaurant, Museum, TVPM | 1 |
| 82 | Watersports, Veli, TVPM | 1 |
| 83 | Tourist Reception Centre, Kochi | 1 |
| 84 | Tamarind Easy Hotel, Peerumedu | 1 |
| 85 | Bakel Beach Camp, Kasaragod | 1 |
| | Total | 88 |