



## Kerala Tourism Development Corporation Limited

(A Government of Kerala Undertaking)  
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KTDC/ITD/IDCU/QTN/258

24.5.2018

### QUOTATION NOTICE

Sub:- KTDC- AMC for Biometric Fingerprint Readers at various Hotels of KTDC- reg.

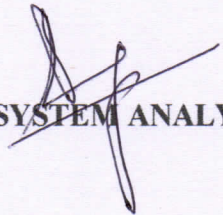
Competitive quotations are invited from experienced and reputed firms for the AMC for Biometric Fingerprint Readers at various Hotels and Head Office of KTDC as per the following schedule and terms & conditions.

| Model      | Location                                               | Qty |
|------------|--------------------------------------------------------|-----|
| eSSL- E999 | Hotel Chaithram, Trivandrum                            | 1   |
|            | Hotel Samudra, Kovalam, TVPM                           | 1   |
|            | Golden Peak, Ponmudi, TVPM                             | 1   |
|            | Garden House, Malampuzha                               | 1   |
|            | Tourist Reception Centre, KTDC Shopping Complex, Kochi | 1   |
|            | Lake Palace, Thekkady                                  | 1   |
|            | KTDC Restaurant, Veli, TVPM                            | 1   |
|            | KTDC Tamarind Easy Hotel, Neyyardenam                  | 1   |
|            | KTDC Tamarind Easy Hotel, Kollam                       | 1   |
|            | KTDC Tamarind Easy Hotel, Guruvayoor                   | 1   |
| eSSL- i9   | Kumarakom Gateway, Thanneermukkam                      | 1   |
|            | Aranya Nivas, Thekkady                                 | 1   |
|            | Periyar House, Thekkady                                | 1   |
|            | Motel Araam, Kayamkulam                                | 1   |
|            | Hotel Nandanam, Guruvayoor                             | 1   |
|            | Tamarind Easy Hotel, Thrissur                          | 1   |
| eSSL- X990 | Tea County, Munnar                                     | 1   |
|            | Mascot Hotel, Trivandrum                               | 1   |
|            | Head Office, Trivandrum                                | 1   |
| Total      |                                                        | 19  |

## Terms & Conditions

1. Preventive maintenance should be carried out once in a quarter with a total of 4 maintenance calls within the one year contract period.
2. Breakdown calls if any should be attended the same day on working days and within the next day in case of holidays.
3. Standby has to be provided in cases of delay in rectification.
4. Payment will be made quarterly after successful completion of each quarterly service and on production of bill along with supporting service bills duly certified by the System Analyst.
5. Spares required have to be changed without delay at no extra cost.
6. The rates are comprehensive and include all parts and consumables.
7. The firm is liable to check all Fingerprint readers before entering into contract. Once the contract is entered all Fingerprint readers will be deemed as working.
8. Both parties can terminate the contract with 1 month notice. The company will be liable for payment only till the date of contract. Any excess amount paid will have to be refunded in case of termination of the contract. The agency providing AMC will be liable to ensure that all machines are in working condition till the date of the termination of the contract.
9. The offer should be submitted in the standard format as given in the schedule.

The offer shall reach the office of the System Analyst, KTDC Ltd., Mascot Square, PMG, Trivandrum- 695 033 on or before **04.06.2018, 3:00 PM.**

  
**SYSTEM ANALYST**